

# Order Form

**Begin Saving Today!**

**Yes** - We would like to sign up for the **Annual Plumbing Service Agreement** for \$199.00/year

**Yes** - We are very interested in signing up for an **Annual Plumbing Service Agreement** but would like a little more information. Please have someone contact us.

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone: \_\_\_\_\_

**Method of Payment:**

- Check enclosed
- Please invoice
- Credit Card:
  - \_\_\_\_\_ Visa \_\_\_\_\_ MasterCard
  - Card Number: \_\_\_\_\_
  - Expiration Date: \_\_\_\_\_
  - Signature: \_\_\_\_\_

## Helpful Hints To Reduce Your Water Bill

1. Compare your water usage between taking a bath and a shower. Take a bath and mark the water level with a piece of masking tape. Next time you take a shower stop up the drain and compare your water usage. Which takes less water?
2. When taking a bath, or using your sink for dish washing, put in the stopper **AS YOU BEGIN TO DRAW WATER**. It will begin as cold water but the addition of the hot water will give you the proper temperature while reducing your water usage!
3. The difference in a five minute and ten minute shower is about 45 gallons of water. Shorten your time and save water!
4. A dishwasher uses three to five times more water than doing dishes by hand. More labor, less water. You choose!
5. Don't run tap water waiting for it to get cool. Keep a jug of water in the refrigerator. You will have a cooler drink and save water!

# Hoffman & Kelley, Inc.

Plumbing and Heating



**57 Marilyn Road  
Andover, MA 01810  
978-475-3424**

## Why Should I Have A Service Agreement?

We check for leaky faucets and stopped up drains. We will also check to see if your water heater is operating at top efficiency. Wouldn't it be nice to have someone check all of your plumbing needs? That is just what your **Plumbing Service Agreement** is designed to do.

If an unexpected problem were to come up during the year you will receive *priority service*, as a service agreement customer. You will also receive a 10% discount on all labor and materials necessary to make the repair. And by the way, don't worry about scheduling. We will call you each year to schedule a convenient time that works with **YOUR** busy schedule.

### A Service Agreement Customer Receives

- Annual check of plumbing system including minor faucet repairs (washers only)
- 10% discount on labor and materials should additional service work be required during the year
- Priority emergency service
- Peace of mind knowing your system is operating safely and efficiently

**All for only  
\$199.00/year**

## Once a year we will:

1. Dye test all toilets
2. Check all faucets for leaks
3. Check all exposed hot and cold water supply lines
4. All sink piping will be checked
5. All fixture drains will be checked
6. Washing machine hoses are checked
7. All lawn faucets will be checked for leaks
8. We will check & tag all emergency shut offs & water shutoff valves.

### PLUS Your Water Heater

#### Gas Water Heater

1. Check and clean main burner and pilot
2. Inspect flue pipe
3. Check for proper vent draft
4. Check for gas and water leaks
5. Check operation of emergency cutoff
6. Check temperature and pressure safety relief valve
7. Check drain valve operation

#### Electric Water Heater

1. Check operation of elements
2. Check thermostat operation
3. Check condition of wiring
4. Check for water leaks
5. Check operation of emergency cutoff
6. Check temperature and pressure safety relief valve
7. Check drain valve operation

*Plus*  
**Bio-clean all your drains!**